

FAQ

My network is connected. Why can't I get online?

Check if the cable is connected properly . Make sure you've entered the username and password provided by your network operator correctly . Test network using MiWiFi APP. Or try to open any web page and see the results of the network diagnostics. You may see the followings :

Error 678 : The provider doesn't allow to sign in with the same account several times.

Disconnect your network cable, turn off modem or network splitter , wait for 10 minutes , and try again.

Error 691 : Your password you've entered is invalid or account expired.

Solution : Make sure the username and password provided by your network operator are correct .Confirm with your provider's customer support that your username and password are valid .

Can chinese characters be used in network names (SSID) ? Why do network names sometimes appear as garbled text ?

Mi Router Wi-Fi supports Chinese characters in network names. But the devices (phones , tablets , computers) you connect to the router should also support Chinese SSID.

What is the router's default web address and admin password ?

Default web address for Mi Routers is miwifi.com or 192.168.31.1 . The default password is the same as the Wi-Fi password you've entered during setup.

Why is the indicator light red when the router is on ?

If the indicator light is blinking red , it means that MiWiFi system couldn't start , and the router went to the safe mode . All data stored on the router protected in the safe mode. You can try flashing the router via USB and restore the data , or contact customer support.

If the red indicator is steady , it means that MiWiFi system couldn't start or go to the safe mode. Please contact your local Mi Home or customer support to solve the problem .



Product name : Mi Router 3
Model : MIR3
Manufacture : Beijing Xiaomi Electronic Products Co.
Address: No.58 Yard, Fifth Jinghai Road , Beijing Economic-Technological Development Area, Beijing, China.



Mi Router 3 Instruction Manual

Getting Started

Thank you for choosing Mi Router 3.
3 Steps to get online .

1 Connect power and network cables

Make sure both AC power adapter and network cable are connected to the router.

*The other end of network cable should be connected to Fiber Modern / ADSL modem / network switch/cable, or contact your ISP for assistance.

2 Connect to Wi-Fi

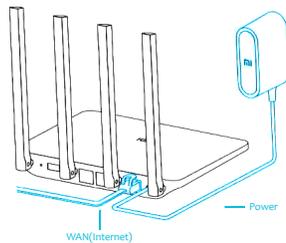
Connect to the new wireless network of your router (Its name should be : Xiaomi_XXXX).

*Skip this step if the computer is connected to the router via network cable.

*"XXXX" are the 4 last digits of the router's MAC address , which can be found at its bottom.

3 Open browser or MiWiFi APP

Go to miwifi.com or 192.168.31.1 to set up a password. You can also scan QR code to download MiWiFi APP and do that on your mobile device.



Xiaomi_XXXX	Connected
Xiaomi_XXXX_5G	Connected
Public	Not Connected
MIOffice	Not Connected



Introduction

Learn about Mi Router



4 antennas design. Stronger signal, better coverage.
4HG omni-directional franklin antennas, wall penetration support



Dual-band AC network, up to 3 times faster
802.11 ac WiFi support, up to 1167 Mbps simultaneous dual-band



Use MiWiFi APP to manage your router
Wi-Fi security / Parental control / Speed boost



Smart system with regular updates
Equipped with the smart system MiWiFi, which is constantly optimized and updated to improve stability and security.

Ports and buttons



Power



Reset



Inter



LAN



AC

Power	Power Port	Internal storage AC adapter port (Please don't use non - original AC adapter.)
Reset	Reset button	Press to reset the router (Hold until the blue lights turns yellow)
Inter	Gigabit Ethernet WAN port	WAN port for connection of the internet (Fiber Modern/ADSL/Cable)
LAN	Gigabit Ethernet LAN port	LAN port wired connection of external devices

Indicator

Here's the colors of the LED light mean :

Off	Power off
Yellow	Updating (blinking) or restarting (steady)
Blue	Working (steady)
Red	Safe mode (blinking) or system error (steady)

• See FAQ when the indicator is red